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APPLICANTS Francis J. Scahill, Ipswich, UNITED KINGDOM; Paul B. Deans, Melton, UNITED KINGDOM; Simon Pa Ringland, Ipswich, UNITED KINGDOM;				
** CONTINUING DATA ***** This application is a 371 of PCT/GB03/03189 07/25/2003				
** FOREIGN APPLICATIONS ***** EUROPEAN PATENT OFFICE (EPO) 022552756 07/29/2002 UNITED KINGDOM 02301588 12/24/2002				
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **				
Foreign Priority claimed <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 35 USC 119(a-d) conditions met <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Verified and Acknowledged <u>/NATALIE LENNOX/</u> Examiner's Signature	<input type="checkbox"/> Met after Allowance NL Initials	STATE OR COUNTRY UNITED KINGDOM	SHEETS DRAWINGS 9	TOTAL CLAIMS 14
INDEPENDENT CLAIMS 2				
ADDRESS NIXON & VANDERHYE, PC 901 NORTH GLEBE ROAD, 11TH FLOOR ARLINGTON, VA 22203 UNITED STATES				
TITLE Information provision for call centres				
FILING FEE RECEIVED 1000	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	